

Your utilities bill

Statement Date July 25, 2022

FRANCESE, RICCARDO

Your account number 29411311

? Questions?

Epcor.com 24/7

310-4300 or 1-800-667-2345

Monday to Friday 8 am - 7 pm,

Saturday 8 am - 4:30 pm,

Closed Sundays and stat. holidays

Here's what you owe *For details, please turn over*

Amount of your last bill	\$0.00	
Payments we processed Thank you	-244.85	
Amount outstanding	244.85	CR
CREDIT BALANCE - DO NOT PAY	\$244.85	CR

Service End Date August 25, 2020

Tear off here

Turn over for details of your bill

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Payment return slip

Please complete and return this slip with your payment. Make your cheque or money order payable to EPCOR. For other payment options, please turn over.

Your account number **Credit Balance** Service End Date August 25, 2020
29411311 **\$244.85 CR**



WFC 2 P BATCH_USER 000001

\$ DO NOT PAY

FRANCESE, RICCARDO
RICCARDO
FRANCESE
506 MEADOWVIEW DR
FORT SASKATCHEWAN AB T8L 0V4

EPCOR
PO BOX 500
EDMONTON AB T5J 3Y3

Your utilities bill
Statement Date July 25, 2022

FRANCESE, RICCARDO
Your account number 29411311

Details of your previous payments

Amount of your last bill	\$0.00
Payment by EDI on Jul 21	-244.85
Amount overdue from your last bill	\$244.85 CR

For your information

- I **PLEASE ALLOW THREE TO FIVE BUSINESS DAYS NOTICE FOR CLOSING ACCOUNTS**
The customer in account is responsible for all charges until service is formally disconnected.
- I Please be advised your communication with EPCOR may be monitored for quality Customer Service.
- I EPCOR is committed to protecting your personal information. By establishing or maintaining an account, you consent to the collection, use and disclosure of personal information only for the purpose of providing ongoing utility service and support, unless you indicate otherwise to us in writing. Details of EPCOR's privacy policy are available online at epcor.com, or in printed form by request.
- I **LATE PAYMENT CHARGE**
We charge a one-time late payment charge of 2.5% on amounts outstanding after the due date shown.
- I Effective October 13, 2020, our Terms and Conditions for Automatic Withdrawal and Equal Payment Plan are updated. Please check epcor.com/aw-epp-updates for more information.
- I **SERVICE END DATE**
Your service(s) ended as of this date. Should residual charges be received from any of your service suppliers, they will be billed upon receipt. It has been a pleasure serving you.

Understanding your bill:

- Electric Energy Charges: The cost of electric energy consumed in a billing period and the retail costs for billing and customer services.
- Delivery Charges: Wires Owner costs of delivering electricity to customers. This includes meter reading and the costs of building, operating and maintaining the local distribution system and the provincial transmission system.
- Detailed line item information is available on epcor.com or call us to talk to a customer service consultant.

BANK STAMP

Bill payment options:

- Visit epcor.com/MyAccount to set up Automatic Withdrawals via your bank account or credit card
- Through your bank: in person, by telephone banking or online banking
- Make a one-time credit card payment online by visiting epcor.com/MyAccount or by calling 310-4300
- By mail to PO Box 500 Edmonton AB T5J 3Y3

Please allow three business days for your payment to be posted to your account.
If your payment is returned because of insufficient funds, a service charge will be added to your account.